

#### ARABIC

إذا لم تستطع فهم هذه الوثيقة، الرجاء الاتصال بخدمة الترجمة الهاتفية على رقم ١٨٠٠ ٦٢٩ ٠٧٢ وأسالهم أن يتصلوا بـ MDAA على رقم ١٣١ ٤٥٠

#### CHINESE

如您看不懂此文件，請打電話給「電話翻譯服務台」(131 450) 請他們聯絡 MDAA 電話 1800 629 072。

#### CROATIAN

Ako ne razumijete ovaj dokument, molimo nazovite Službu prevoditelja i tumača (Translating and Interpreting Service) na 131 450 i zamolite da nazovu MDAA na 1800 629 072.

#### GREEK

Αν δεν καταλαβαίνετε αυτό το έγγραφο, σας παρακαλούμε να τηλεφωνήσετε την Τηλεφωνική Υπηρεσία Διεμνηνέων (131 450) και να τους ζητήσετε να επικοινωνήσουν με το MDAA στο 1800 629 072.

#### HINDI

अगर आप इस कागज़ात को पढ़कर समझ नहीं पा रहे हैं तो कृपया टेलिफोन संवाद-सहायक सेवा (१३१ ४५०) को फोन करें और उनसे एम डी ए ए (MDAA) को १८०० ६२९ ०७२ पर संपर्क करने को कहें।

#### ITALIAN

Se non comprendi questo documento, telefona al Servizio telefonico interpreti (131 450) chiedendo di essere messo in contatto con il MDAA al 1800 629 072.

#### KOREAN

만일 이 문서를 이해하지 못하시면, 전화 통역 서비스(131 450)에 전화하여 MDAA 1800 629 072에 연락해 달라고 부탁드립니다.

#### MALTESE

Jekk ma tifhimx dan id-dokument, jekk jog`bok jempel lis-Servizz ta' l-Interpretu (131 450) u itlobhom jikkuntattjaw lil-MDAA fuq 1800 629 072.

#### POLISH

Jeśli nie rozumiesz treści niniejszego dokumentu, zadzwoń do Telefonicznego Biura Tłumaczy (Telephone Interpreter Service) pod numer 131 450 i poproś o telefoniczne skontaktowanie się w Twoim imieniu z MDAA pod numerem 1800 629 072.

#### SPANISH

Si usted no entiende este documento, sírvase llamar al Servicio Telefónico de Intérpretes (131 450) y pedir que llamen a MDAA al 1800 629 072.

#### TURKISH

Bu belgeyi anlayamazsanız, lütfen Telefonla Tercüme Servisi'ne (131 450) telefon ederek, 1800 629 072'den MDAA ile iliflikiye geçmelerini isteyiniz.

#### VIETNAMESE

Nếu quý vị không hiểu tài liệu này, xin điện thoại đến Dịch vụ Thông ngôn qua Điện thoại (Telephone Interpreter Service) ở số 131 450 và nhờ họ liên lạc MDAA qua số 1800 629 072.

## Contact MDAA



Phone (02)9891 6400  
Toll free 1800 629 072  
Fax (02)9897 9402

**Do you have hearing or speech impairment?**  
Call us via the National Relay Service on 133 677



**Need an Interpreter?**  
Call the Telephone Interpreter Service on 131 450



**Mail**  
P.O Box 884 Granville NSW 2142



**Email**  
mdaa@mdaa.org.au



**Address**  
10-12 Hutchinson Street  
Granville NSW 2142  
PO Box 884

**Join us on Facebook!**  
<https://www.facebook.com/MDAAOfficial/>

**www.mdaa.org.au**  
1800629072

## National Disability Insurance Scheme (NDIS) Appeals Program



**Multicultural Disability Advocacy Association of NSW**

**For all Enquiries**  
**1800 629 072**

## About MDAA

The Multicultural Disability Advocacy Association (MDAA) is a state-wide service supporting people with disability, their families and carers with a particular focus on people from non-English speaking (NES) and Culturally Linguistically Diverse (CALD) background. MDAA aims to promote, protect and secure the rights and interests of all people with disability in NSW.

The National Disability Insurance Scheme (NDIS) is the new way of providing support for Australians with disability, their families and carers. The NDIS is managed by the National Disability Insurance Agency (NDIA).

## How can MDAA help you?

MDAA helps you to identify your needs and goals in your NDIS plan. We can support you to ensure that you understand your NDIS rights and responsibilities and assist you on making sure that you understand your decisions and how they affect your life. We provide support with requests for a review of an NDIA decision, if a decision is made that you disagree with and help through the review and appeals process.

## What happens if you disagree with a decision made by the NDIA?

If the NDIA makes a decision that you do not agree with, you can request an internal review of that decision. MDAA can help you submit an application for an Internal Review.

## If you still do not agree with the decision?

If you do not agree with the outcome of an internal review, you have the option of an external review process. This allows you to appeal an internal review decision, through the Administrative and Appeals Tribunal (AAT).

## MDAA's NDIS Appeals Program

MDAA's NDIS Appeals Officers can support you throughout the Administrative and Appeals Tribunal process, including:

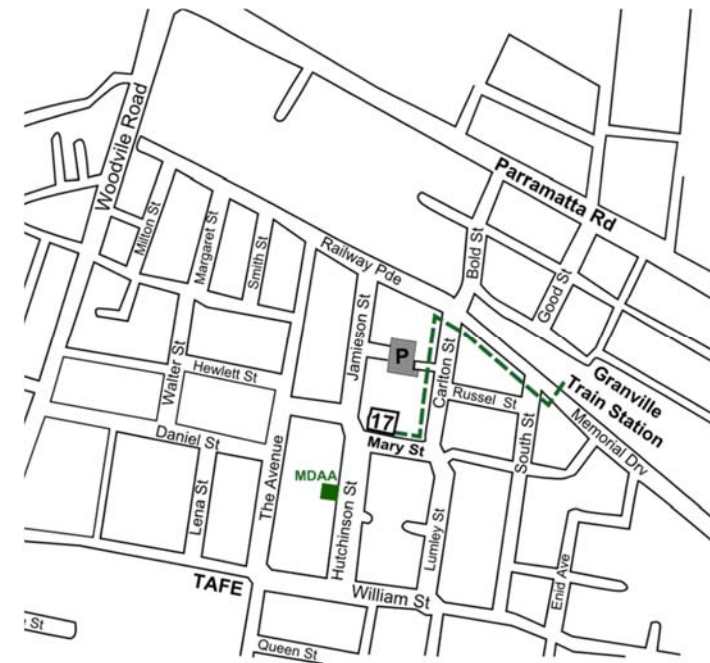
- Assistance with making an application to the AAT
- Attending AAT conferences and hearing or
- Support in presenting your case before the AAT.

If you have any questions or for more information, please contact MDAA on **1800 629 072** or by e-mail, [mdaa@mdaa.org.au](mailto:mdaa@mdaa.org.au)



## Where to find MDAA in Granville

**10-12 Hutchinson Street  
Granville NSW 2142**



MDAA's NDIS Appeals Support Program gratefully acknowledges funding provided by the Commonwealth Government through the Department of Social Services.