# Multicultural Disability Advocacy Association of NSW Inc.

#### ARABIC

إذا لم تستطع فهم هذه االوثيقة، الرجاء الاتصال بخدمة الترجمة الهاتفية على رقم ١٣١٤ ٤٥٠ وأسألهم أن يتصلوا بـ MDAA على رقم ٧٧٢ ٩٧٢.

#### CHINESE

如您看不懂此文件·請打電話給「電話翻譯服務台」(131 450)請他們聯絡 MDAA 電話 1800 629 072。

#### CROATIAN

Ako ne razumijete ovaj dokument, molimo nazovite Službu prevoditelja i tumača (Translating and Interpreting Service) na 131 450 i zamolite da nazovu MDAA na 1800 629 072.

#### GREEK

Αν δεν καταλαβαίνετε αυτό το έγγραφο, σας παρακαλούμε να τηλεφωνήσετε την Τηλεφωνκή Υπηρεσία Διερμηνέων (131 450) και να τους ζητήσετε να επικοινωνήσουν με το MDAA στο 1800 629 072.

#### HINDI

अगर आप इस कागज़ात को पढ़कर समझ नहीं पा रहे हैं तो कृपया टेलीफोन संवाद-सहायक सेवा (१३१ ४५०) को फोन करें और उनसे एम डी ए ए (MDAA) को १८०० ६२९ ०७२ पर संपर्क करने को कहें।

#### ITALIAN

Se non comprendi questo documento, telefona al Servizio telefonico interpreti (131 450) chiedendo di essere messo in contatto con il MDAA al 1800 629 072.

### KOREAN

만일 이 문서를 이해하지 못하시면, 전화 통역 서비스(131 450)에 전화하여 MDAA 1800 629 072에 연락해 달라고 부탁하십시오.

### MALTESE

Jekk ma tifhimx dan id-dokument, jekk jogʻ,bok Jempel lis-Servizz ta' I-Interpretu (131 450) u itlobhom jikkuntattjaw lill-MDAA fuq 1800 629 072.

#### POLISH

Jeśli nie rozumiesz treści niniejszego dokumentu, zadzwoń do Telefonicznego Biura Tłumaczy (Telephone Interpreter Service) pod numer 131 450 i poproś o telefoniczne skontaktowanie się w Twoim imieniu z MDAA pod numerem 1800 629 072.

#### SPANISI

Si usted no entiende este documento, sírvase llamar al Servicio Telefónico de Intérpretes (131 450) y pedir que llamen a MDAA al 1800 629 072.

#### TURKISE

Bu belgeyi anlayamazsanız, lütfen Telefonla Tercüme Servisi'ne (131 450) telefon ederek, 1800 629 072'den MDAA ile ilifikiye geçmelerini isteyiniz.

#### VIETNAMESE

Nếu quý vị không hiểu tài liệu này, xin điện thoại đến Dịch vụ Thông ngôn qua Điện thoại (Telephone Interpreter Service) ở số 131 450 và nhờ họ liên lạc MDAA qua số 1800 629 072.



C

**Phone:** 02 9891 6400

Toll Free: 1800 629 072

**Fax:** 02 9897 9402

Do you have hearing or speech impairment? Call us via the National Relay Service on 133 677



Need an Interpreter?
Call the Telephone Interpreter
Service on 131 450



Mail PO Box 884 Granville NSW 2142



Email mdaa@mdaa.org.au



Address

10-12 Hutchinson Street Granville NSW 2142

www.mdaa.org.au

# Multicultural Disability Advocacy Association of NSW Inc.





Individual Advocacy



## **About MDAA Inc.**

MDAA aims to promote, protect and secure the rights and interests of people with disability, with a particular focus on Culturally, Linguistically & Diverse (CALD) / NES (Non English Speaking) Background.

Our vision is a society where everyone, regardless of background or disability feels welcomed, included and supported.

MDAA Inc. has offices in the Sydney suburbs of Granville, Hurstville and Waterloo; and in the NSW regions of Newcastle, Wollongong, Bega and Griffith.

## What is Individual Advocacy?

Individual advocacy means supporting you to speak up for your rights.

We support people with disability with a particular focus on diverse CALD /NESB This includes issues with National Disability Insurance Scheme (NDIS), housing, immigration, health services, social security, school, work, disability services or the police. MDAA's Individual Advocates can support you to understand your rights, so you can make your own decisions and get what you need.

## What happens when I contact

### MDAA Inc.?

When you contact MDAA an Individual Advocate will talk to you about your problem and the support you need.

This helps the Individual Advocate to understand what your problem is and whether advocacy will help solve the problem. If you need an interpreter the Individual Advocate will organise a telephone interpreter.

## What can the Individual

# Advocate do to support me?

After finding out about your problem the Individual Advocate may

- give you information so you can get the services you need
- support you to make a complaint
- support you to attend a meeting about your problem
- help you to get advice
- refer you to another service that can assist you with your problem.





# Where to find MDAA in Granville 10-12 Hutchinson St



MDAA Inc. gratefully acknowledges funding provided by the Australia government through Commonwealth funding grants from the Department of Social Services, and funding grants from the NSW government from Ageing, Disability and Home Care, and the Department of Family and Community Services.