

# Multicultural Disability Advocacy Association of NSW Inc.

If you do not understand this document, please ring the Telephone Interpreter Service (131 450) and ask them to contact the MDAA on 1800 629 072.

## ARABIC

إذا لم تستطع فهم هذه الوثيقة، الرجاء الاتصال بخدمة الترجمة الهاتفية على رقم ١٨٠٠ ٦٢٩ ٠٧٢ على رقم MDAA بـ ١٣١ ٤٥٠ وأسألهم أن يتصلوا بـ MDAA على رقم ١٨٠٠ ٦٢٩ ٠٧٢.

## CHINESE

如您看不懂此文件，請打電話給「電話翻譯服務台」(131 450) 請他們聯絡 MDAA 電話 1800 629 072。

## CROATIAN

Ako ne razumijete ovaj dokument, molimo nazovite Službu prevoditelja i tumača (Translating and Interpreting Service) na 131 450 i zamolite da nazovu MDAA na 1800 629 072.

## GREEK

Αν δεν καταλαβαίνετε αυτό το έγγραφο, σας παρακαλούμε να τηλεφωνήσετε την Τηλεφωνική Υπηρεσία Διερχόμενων (131 450) και να τους ζητήσετε να επικοινωνήσουν με το MDAA στο 1800 629 072.

## HINDI

आगर आप इस कागज़ात को पढ़कर समझ नहीं पा रहे हैं तो कृपया टेलीफोन सवादा-सहायक सेवा (१३१ ४५०) को फोन करें और उनसे एम डी ए (MDAA) को १८०० ६२९ ०७२ पर संपर्क करने को कहें।

## ITALIAN

Se non comprendi questo documento, telefona al Servizio telefonico interpreti (131 450) chiedendo di essere messo in contatto con il MDAA al 1800 629 072.

## KOREAN

만일 이 문서를 이해하지 못하시면, 전화 통역 서비스(131 450)에 전화하여 MDAA 1800 629 072에 연락해 달라고 부탁드립니다.

## MALTESE

Jekk ma tiffhimx dan id-dokument, jekk jog`bok jempel lis-Servizz ta' l-Interpretu (131 450) u itlobhom jikkuntattjaw lil-MDAA fuq 1800 629 072.

## POLISH

Jeśli nie rozumiesz treści niniejszego dokumentu, zadzwoń do Telefonicznego Biura Tłumaczy (Telephone Interpreter Service) pod numer 131 450 i poproś o telefoniczne skontaktowanie się w Twoim imieniu z MDAA pod numerem 1800 629 072.

## SPANISH

Si usted no entiende este documento, sírvase llamar al Servicio Telefónico de Intérpretes (131 450) y pedir que llamen a MDAA al 1800 629 072.

## TURKISH

Bu belgeyi anlayamazsanız, lütfen Telefonla Tercüme Servisi'ne (131 450) telefon ederek, 1800 629 072'den MDAA ile iliflikiye geçmelerini isteyiniz.

## VIETNAMESE

Nếu quý vị không hiểu tài liệu này, xin điện thoại đến Dịch vụ Thông ngôn qua Điện thoại (Telephone Interpreter Service) ở số 131 450 và nhờ họ liên lạc MDAA qua số 1800 629 072.



Lic No: DSR61/1284

## Contact MDAA City and Inner West

**Toll Free:** 1800 629 072

**Phone:** 02 9698 7100

**Fax:** 02 9898 0157

### Do you have hearing or speech impairment?

Call us via the National Relay Service on **133 677**

### Need an Interpreter?

Call the Telephone Interpreter Service on **131 450**

### Mail:

221 Cope St  
Waterloo NSW 2017

### Email

ciw@mdaa.org.au

### Address:

221 Cope St  
Waterloo NSW 2017

### MDAA Head Office

PO Box 884  
Granville NSW 2142  
Ph: 02 9891 6400  
Toll Free: 1800 629 072

[www.mdaa.org.au](http://www.mdaa.org.au)

## Multicultural Disability Advocacy Association of NSW Inc.



## Individual Advocacy

### For all enquiries



# 1800 629 072

## About MDAA City and Inner West

MDAA City and Inner West aims to promote, protect and secure the rights and interests of people with disability and their family and carers.

MDAA City and Inner West covers the Ashfield, Canada Bay, Leichhardt, Marrickville and Sydney City local government areas.

Our vision is a society where everyone, regardless of background or disability feels welcome, included and supported.

## What is Individual Advocacy?

Individual advocacy means supporting you to speak up for your rights.

We support people with disability with a particular focus on culturally and linguistically diverse CALD /non English speaking background NESB.

This includes problems with housing, immigration, health services, social security, school, work, disability services or the police.

MDAA's Individual Advocates can support you to understand your rights, so you can make your own decisions and get what you need.

## What happens when I contact MDAA Inc.?

When you contact MDAA City and Inner West an Individual Advocate will talk to you about your problem and the support you need.

This helps the Individual Advocate to understand what your problem is and whether advocacy will help solve the problem. If you need an interpreter the Individual Advocate will organise a telephone interpreter.

## What can the Individual Advocate do to support me?

After finding out about your problem the Individual Advocate may

- ▶ give you information so you can get the services you need
- ▶ support you to make a complaint
- ▶ support you to attend a meeting about your problem
- ▶ help you to get advice
- ▶ refer you to another service that can assist you with your problem.



**Where to find MDAA City and Inner West:**

**221 Cope St Waterloo NSW 2017**



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