

Contact

Community Voices Co-ordinator



Phone 02 9891 6400

Toll free 1800 629 072

Fax 02 9897 9402

Do you have hearing or speech impairment?

Call us via the National Relay Service on 133 677



Need an Interpreter?

Call the Telephone Interpreter Service on 131 450



Mail

PO Box 884
Granville NSW 2142



Email

mdaa@mdaa.org.au



Address

10-12 Hutchinson St
Granville NSW 2142

www.mdaa.org.au

Getting Started - Cultural Competence

Integrate cultural competence into all your policies and practice:

Do **make people feel comfortable**, e.g. Have posters in the office depicting people from different cultural backgrounds.

Do **make your service known**, e.g. Host a disability education evening together with a local ethnic community organisation.

Do **communicate with people**, e.g. Have Telephone Interpreter Service Language Cards available at the front desk.

Do **value diversity**, e.g. Employing staff with relevant cultural and language skills

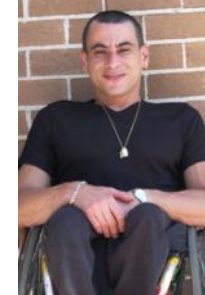
Do **review your policies**, e.g. Check all the policies and procedures and make sure they don't discriminate.

Do **diversify your board or committees**, e.g. Seek out interested people from different ethnic communities and invite them to be on your board or committee.

Do **plan**, e.g. Make sure your annual work plans include outcomes for people from a NESB.

Do **improve skills**, e.g. Send all relevant staff to Telephone Interpreter training.

Multicultural Disability Advocacy Association of NSW Inc.



Community Voices

Do you want your organisation to...

...value diversity?

... increase their awareness of disability and enhance community harmony?



Who are Community Voices?

Community Voices (CV) are people from non-English speaking background (NESB) with disability and their families and friends who are trained in public speaking and who are willing to share their stories.

The Project uses the skills and expertise of these **Community Voices** to educate and raise awareness about the diversity of the community.

What do you get out of it?

The experiences of the **Community Voices** will provide a starting point for discussion.

This discussion will assist your organisation's understanding of some of the broader issues faced by people of minority communities, including:

- ▶ Access and equity issues
- ▶ Attitudinal barriers
- ▶ The benefits of diversity

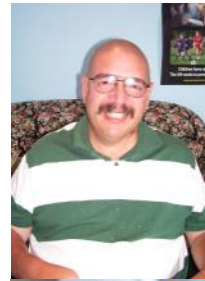
Through this experience the project aims to encourage members of your organisation to think about things they can do to support diversity and improve community harmony.

About MDAA Inc.

MDAA Inc. aims to promote, protect and secure the rights and interests of people from a NESB with disability and their families and carers in NSW.

MDAA Inc. is the peak body for people from a NESB with disability and their families and carers in NSW.

MDAA Inc. does individual and systemic advocacy; advocacy development; industry development; and training and education.



How to invite a Community Voice?

Simply fill out this booking form and send it back to MDAA via mail, fax or email:

Yes, I would like to book a CV

Date: _____

Time: _____

Venue: _____

The venue is accessible
(entrance, toilet)

The venue is not accessible

We would like the CV to concentrate on the following issue/s _____



The cost for booking a CV is \$55+ travel expenses (cheapest available)

Organisation: _____

Contact Name: _____

Contact Details: _____

MDAA PO Box 884, Granville NSW 2142

Fax: 9897 9402 Email: mdaa@mdaa.org.au